



## Invited session

# “Human-Centric AI and Data-Driven Innovations in Operations and Supply Chain”

**Code: ip65b**

### Organizers

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**Abstract:** (limited to 300 words)

Human operators can make mistakes. Artificial Intelligence (AI) technologies have the potential to interpret, quantify and predict human cognitive intelligence in human-centric industrial settings. This special session aims to explore the opportunities offered by AI and data-driven solutions in operations and supply chains, with a focus on aspects related to human interaction with innovation. The aim is to analyze how the interaction between AI and human factors can improve the efficiency, resilience and sustainability of industrial systems. Topics covered will include:

- Human-AI interaction in operations and supply chain management.
- The adoption of big data analytics for improving strategic, tactical and operational decisions.
- The impact of cognitive and environmental innovations on productivity and safety.
- Case studies and experiments on how AI technologies and digital can be integrated with humans to optimize production and distribution systems.
- Human-machine bi-directional control strategies towards safety and reliability growth

### Keywords:

This special session calls high-quality contributions that investigate the main research challenges, reviews, case studies, and applications related to the following topics (but not limited to):

- Human-centric AI data-driven model Human factor in Operations and supply chains
- Human-AI interaction
- Cognitive intelligence for sustainable manufacturing systems
- Digital transformation and Data-driven solutions for operational decisions
- Technology and digital solutions for performance innovation
- Prediction-based Big data analytics
- Machine learning and deep learning supporting safety and efficiency
- Industry 5.0
- Human-centric operations and supply chains

**Invited papers:**

Insert in the following table, at least five papers that will be submitted to the invited session.

<b>Tentative Paper Title</b>	<b>Corresponding Author</b>	<b>Email</b>
1. The Synergy of Human-Centric Excellence and AI: Shaping the Future of Digital Manufacturing	<i>Italo Cesidio Fantozzi</i>	italo.cesidio.fantozzi@uniroma2.it
2. Artificial Neural Network-Based Decision Support Tool for Identifying Operational Causes of Energy Inefficiency in Production Lines	<i>Annalisa Santolamazza</i>	annalisa.santolamazza@uniroma2.it
3. The Impact of Generative Artificial Intelligence on Knowledge Management in Digital Servitization: A Case Study Analysis	<i>Giacomo Russo</i>	giacomo.russo@unifi.it
4. Optimizing Production Processes Through Data-Driven Operational Efficiency and Human-Centric Innovations	<i>Alberto Portioli Staudacher</i>	alberto.portioli@polimi.it
5. Impacts of algorithmic management production processes: an osh analysis	<i>Maria Grazia Gnoni</i>	mariagrazia.gnoni@unisalento.it
6. Bidirectional control in the human-robot interactions: A case study from a disassembly perspective	<i>Fabio Fruggiero</i>	fabio.fruggiero@unibas.it
7. Supply chain 4.0: a human-centric framework	<i>Federico Briatore</i>	federico.briatore@gmail.com
8. Leveraging OpenPose and Kinect: Cutting-Edge Technologies for Ergonomic Risk Assessment	<i>Antonio Maria Coruzzolo</i>	antoniomaria.coruzzolo@unimore.it
9. Reducing Availability Losses in Supply Chains: A Human-Centric, Data-Driven Approach	<i>Alireza Ahmadi</i>	alireza.ahmadi@polimi.it